

# Dr Arthur Tatnall

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## Present Position

Associate Professor, Victoria Graduate School of Business  
Faculty of Business and Law  
Victoria University, City Flinders Campus

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## Academic Qualifications

**BSc** (Melb), **DipEd** (Melb), **BEd** (Melb), **DipCompSc** (Latrobe), **MA** (Deakin), **PhD** (CQU)

My PhD involved a study, informed by Actor-Network Theory, on the topic: *Innovation and Change in the Information Systems Curriculum of an Australian University: a Socio-Technical Perspective*

My MA is a research masters in Information Systems curriculum on: *A Curriculum History of Business Computing in Victorian Tertiary Institutions from 1960 - 1985*

## Professional Qualifications and Memberships

- Fellow of the Australian Computer Society (FACS)
- International Federation for Information Processing (IFIP)
  - Chair: WG9.7 – History of Computing
  - Vice Chair: WG3.4 – Professional and Vocation Education in ICT
  - Member: WG3.7 – Information Technology in Educational Management
- Member of the Institute of Electrical and Electronic Engineers (IEEE)
- Member of the Association of Computing Machinery (ACM)
- Member of the Project Management Institute (PMI)
- Member of the Information Resource Management Association (IRMA)

## Employment History

- Victoria University
  - Associate Professor, Victoria Graduate School of Business (2004-)
  - Senior Lecturer, Victoria Graduate School of Business (2003)
  - Senior Lecturer, School of Information Systems (1992-2002)
  - Senior Lecturer in Business Computing, Western Institute (1989-1991)
  - Lecturer in Information Management and Computing, Department of Applied Economics, Footscray Institute of Technology (March–Dec 1988)
- Sessional Lecturer (part-time) at Melbourne College of Advanced Education (1983-1987), Footscray Institute of Technology (1987) and The University of Melbourne (2001)
- Ministry of Education, Victoria
  - Educational Computer Systems Analyst (Principal), Victorian State Computer Education Centre (1985-1987)
  - General Curriculum Consultant (1983-1984)
  - Computer Education Consultant (1981-1982)
  - Senior Teacher/Teacher, Education Department of Victoria (various schools) (1967-1980)
- Teacher, St Nicholas Comprehensive School, Basildon, Essex, UK (1972)
- Melbourne University Regiment – CMF (1963-1970 part-time, Lieutenant 1966-1970)

# Professional Activities

## Journal Editorial Boards

- Editor-in-Chief: *International Journal of Actor-Network Theory and Technological Innovation* (2009-)
- Editor: *Journal of Business Systems, Governance and Ethics* (2006-)
- Associate Editor *International Journal of Web Portals* (2009-)
- Associate Editor: *Education and Information Technologies* (2006-)
- Associate Editor: *International Journal of Electronic Government Research* (2007-)
- Editorial Board Member: *International Journal of Networking and Virtual Organisations* (2006-), *Journal of Information, Information Technology and Organizations* (2006-), *Informing Science – the International Journal of an Emerging Discipline* (2005-), *Journal of Information Technology Education* (2001-), *Journal of Information Systems and Small Business* (2006-) and *International Journal of Cases in Electronic Commerce* (2003-)
- Guest Editor: Special issue on Actor-Network Theory, *International Journal of Networking and Virtual Organisations* (2007)

## Former journal appointments

- Editor: *ACS Victorian Bulletin*, Australian Computer Society (1988-1995)
- Editorial Board Member: *Information Age/Informatics*, Strategic Publishing (1993-1995)

## Book Publication Editorial Boards

- Heidelberg Press (2000-), IGI Global Inc (2005-), *Advances in the Social and Political Impact of Information and Communication Technologies* (Editor-in-Chief, IGI Global book series, 2006-)
- *Advances in Electronic Government Research* (Associate Editor, IGI Global book series, 2006-)

## Conference Chairing and Reviewing

- Conference Chair: *ITEM-2008: The Evolution of ITEM – IFIP WG3.7* (Darwin 2008), *7<sup>th</sup> We-B Conference* (Melbourne 2006), *6<sup>th</sup> We-B Conference* (Melbourne 2005), *Victoria University Business Research Conference* (Melbourne 2005), *ICT and Real Life Learning – IFIP WG 3.4* (Melbourne 2004), *Australasian Conference on Information Systems – ACIS 2002* (Melbourne 2002), *Skill Sets for the E-Commerce Professional – SSECP* (Melbourne 2001), *Tenth Australian Computing in Education Conference – ACEC'92* (Melbourne 1992), *ACS Schools' Congress 1987*, *Australian Computing Conference – ACC'87* (Melbourne), *ACS Schools' Congress 1985*, *First Pan Pacific Computer Conference – PPCC-1* (Melbourne)
- International Program Committee memberships include: *IFIP World Computer Congress: ED-L2L Learning to live in the knowledge society*, and *HCE3 History of Computing and Education – Italy* (2008), *6<sup>th</sup> International Conference on Information and Communication Technologies (ICICT2008)* – Egypt (2008), *IFIP WG3.7 Working Conference on IT in Educational Management – Australia* (2008), *10<sup>th</sup> IBIMA Conference – Malaysia* (2008), *IFIP WG3.7 Working Conference on IT in Educational Management – Japan* (2006), *IFIP World Computer Congress (HCE) – Chile* (2006), *IFIP WG3.4 Working Conference on ICT and Real-Life Learning – Melbourne* (2004); *IFIP WG3.7 Working Conference on IT in Educational Management – Canary Islands* (2004), *IFIP WG3.4 conference on eTRAIN – Finland* (2003), *2<sup>nd</sup> International Conference on Web-based Learning (ICWL)*, Melbourne (2003); *IFIP WG3.7 Conference on IT in Educational Management – Finland* (2002), *IFIP World Computer Congress (ICEUT-2000) – Beijing* (2000); *IFIP WG3.7 ITEM Conference – New Zealand* (2000); *IFIP WG3.4 conference – Melbourne* (1996)

## Other Professional Activities

- Project reviewer for the *Swedish International Development Cooperation Agency* (2006)
- Project reviewer for the *Academy of Finland and the Research Council for Natural Sciences and Engineering* (2007)
- Chair, *ACIS Executive* (2003)

- Principal Researcher, Biz-E-West business-to-business e-commerce portal project, Western Region Economic Development Organisation (2001-2002)
- Director, Electronic Commerce Research Unit, Victoria University (2001)
- **Australian Computer Society (ACS)**
  - Editor: *ACS Victorian Bulletin*, Australian Computer Society (1988-1995)
  - Member of *Victorian Branch Executive*, Australian Computer Society (1987- 1995)
  - Member of Editorial Advisory Board, *Information Age/Informatics* (1993-1995)
  - President: *Computing in Education Group of Victoria* (1989-1992) (- an ACS affiliated society)
- **International Federation for Information Processing (IFIP)**
  - Chair IFIP WG 9.7 – *History of Computing* (member from 2005, Vice Chair from 2007)
  - Vice Chair IFIP WG 3.4 – *Professional and Vocational Education in Information Technology* (member from 1999, Vice Chair from 2004)
  - Member IFIP WG 3.7 – *Information Technology in Educational Management* (from 1996)
- **At Victoria University**
  - Chair, Victoria University Research Quality Framework (RQF) Panel 4: *Mathematical and information sciences and Technology* (2007).
  - OSP (research/sabbatical) leave:
    - Jan–June 2006 to investigate portal technology and work on IFIP activities at the University of Sunderland (UK) and RMIT University
    - July-Dec 1997 to undertake research on Educational Quality Assurance at RMIT School of IT
    - Sept 2001– March 2002 to investigate IT in Educational Management in Holland, UK and Canada
    - Nov 1991–Jan 1992 as a visiting scholar at the University of Western Ontario, Canada
  - Faculty Committees – Faculty of Business and Law:
    - Research Committee (2004-)
    - Advisory Committee Member for Graduate School of Business (2004-)
    - Advisory Committee Member for Centre for International Corporate Governance Research (2005-)
    - Undergraduate and Course Work Studies Committee (1996-2002, 2003-2004)
    - Web and e-Learning Committee (2002-)
  - Chair: School of Information Systems Curriculum Committee (1995-1999)
  - Deputy Chair: Computing, Communication and Electro-Technologies FOSAG (1999-2002)
  - Panel member: Committee for the Advancement of University Teaching (CAUT) (1995-1996)
  - Recognition of Prior Learning (RPL) assessor: Australian Credit Transfer Agency. (1995-1996)
  - Co-founder and researcher of CEER Labs (Computer Education Effectiveness Research) - a co-operative activity with RMIT Department of Business Computing (1994-1998)
  - University textbooks authored:
    - **Tatnall, A.** (2008). *A Guide to Microsoft Project (2<sup>nd</sup> edition)*. Melbourne, Data Publishing. (Earlier edition published in 2002)
    - Davison, A., Burgess, S. and **Tatnall, A.** (2008). *Internet Technologies and Business (3<sup>rd</sup> edition)*. Melbourne, Data Publishing. (Earlier editions 2003, 2004)
    - **Tatnall, A.**, Paull, S., Burgess, S. and Davey, B. (2003). *Business Information Systems*. Melbourne, Data Publishing
    - **Tatnall, A.**, Davey, B., Burgess, S., Davison, A. and Wenn, A. (2002). *Management Information Systems - concepts, issues, tools and applications (3<sup>rd</sup> edition)*. Melbourne, Data Publishing. (Earlier editions 1998, 2000).
    - McLean, P. and **Tatnall, A.** (2000). *Studying Business at University: Everything You Need to Know*. Sydney, Allen & Unwin
    - **Tatnall, A.** (1998). *Project Management - a Guide to Microsoft Project*. Melbourne, Data Publishing
    - **Tatnall, A.**, Davey, B. and McConville, D. (1998). *Visual Basic for Business Applications*. Melbourne, Data Publishing. (Earlier edition 1997)
    - Shackleton, P., **Tatnall, A.** and Shou, J. (1997). *Fundamental Program Design*. Melbourne, Data Publishing
    - **Tatnall, A.** and Davey, B. (1997). *Systems Implementation: Creating Business Information Systems*. Melbourne, Data Publishing
    - **Tatnall, A.**, Davey, B. and Burgess, S. (1996). *Management Information Systems: an Introduction (3<sup>rd</sup> edition)*. Melbourne, Data Publishing. (Earlier editions 1994, 1995)
    - **Tatnall, A.**, Davey, B. and McConville, D. (1996). *Information Systems: Design and Implementation*. Melbourne, Data Publishing. (Earlier editions 1994, 1995)
    - **Tatnall, A.**, Davey, B. and McConville, D. (1996). *A Guide to Visual Basic*. Melbourne, Data Publishing. (Earlier edition 1995)
    - **Tatnall, A.** (1994). *Business Programming in Cobol*. Melbourne, Data Publishing
- **Primary and Secondary School Computing and Education**
  - Director: *Victorian Information Technology Teachers Association* (1990-1991)
  - President: *Computing in Education Group of Victoria* (1989-1992)
  - Board Member: *Australian Council for Computers in Education* (1989-1992)
  - Chief Examiner, *VCE (Year 12) Computer Science* (1984-1991)
  - Educational Computer Systems Analyst (Principal), State Computer Education Centre of Victoria (1985-87)

- Member of Commonwealth Schools' Commission Computer Education 'expert' working party on *Educational Technical Requirements for Development of the Australian Educational Computer* (Canberra 1985-1986)
- General Curriculum Consultant, Ministry of Education (1983-84)
- Computer Education Consultant, Ministry of Education (1981-82)
- Secondary School textbooks authored:
  - Woodhouse, D. and **Tatnall, A.** (1991). *Information Technology: Theory, Application and Impact*. Melbourne, Dellasta.
  - **Tatnall, A.** and Davey, W. (1990). *Information Technology Studies*. Brisbane, Jacaranda Press.
  - **Tatnall, A.** and Davey, W. (1985). *Computer Science for Year 11*. Brisbane, Jacaranda Press.

## Research Interests

Over the last 10 years I have developed a philosophical framework for my research based on socio-technical modelling of the processes of *technological innovation*. I have made use of actor-network theory (ANT) to model how and why some technological innovations succeed while others do not. In addition to this interest in technological innovation other related research interests include: *history of technology, project management, medical informatics, information technology in educational management, information systems curriculum and electronic commerce* (especially portals).

## Research Group Affiliations

- IFIP Working Groups 3.4 (Professional and Vocational Education in ICT), 3.7 (Information Technology in Educational Management) and 9.7 (History of Computing)
- Victoria University research group on Medical Informatics
- Research Associate of the following Victoria University Research Centres/Institutes:
  - Centre for International Corporate Governance Research (CICGR)
  - Centre for Hospitality and Tourism Research (CHTR)
  - Institute for Community Engagement and Policy Alternatives (ICEPA)

## Current Research Students

I am currently principal supervisor for seven doctoral students, whose topics are:

- *Determining an e-Learning Model for Students with Learning Disabilities: An Analysis of Web-Based Technology and Curriculum* (PhD)
- *Factors affecting the adoption and application of BI technology* (PhD)
- *Enhancement the Knowledge Sharing in Firms by Using Information and Communication Technology (ICT) Strategy* (DBA)
- *Models of e-Learning and Impact on Learning Outcomes* (PhD)
- *Mapuches – Can ICTs Bridge the Gap Between Rural and Urban Schools in Chile and their Impact on the Socio-Demographics of the Mapuches?* (PhD Commencing July 2008)
- *Effective Succession Planning in Independent Schools (in Victoria)* (DBA Commencing July 2008)
- *Accessibility, Acceptance and Diffusion of E-Learning by Students with Disabilities (Visual, Audio And Motor Impairment) in Higher Education* (PhD Commencing July 2008)

I am also co-supervisor for the following doctoral theses:

- *Measuring Operational Performance Improvement after an Enterprise-wide Information Technology Implementation: A case study of the IMIS implementation at the United Nations System* (DBA).
- *The Adoption of Knowledge Management in an Academic Environment: A Case Study in Malaysian Research Universities* (PhD)

Recent doctoral completions:

- *Examining a Technology Acceptance Model of Internet usage by Academics within Thai Business Schools* (PhD principal supervision)
- *E-mentoring and Information Systems Effectiveness Models: a Useful Nexus for Evaluation in the Small Business Context?* (PhD principal supervision)
- *The Adoption of Information and Communications Technologies by Rural General Practitioners: A Socio Technical Analysis* (PhD principal supervision)
- *Key Implementation Factors for Government to Non-Government Organisation e-Commerce* (DBA principal supervision)
- *Libraries and the Internet: exploring the evolution of an open system* (PhD co-supervision)

- *Consumer Behaviour in a Computer Mediated Environment: Implications for Marketers* (DBA co-supervision)
- I have also supervised a number Master of Business (IS) and MBA minor theses as follows.
  - Teachers' Perspectives on the Introduction and Use of Information and Communication Technologies in Schools in Chile* (2004) – Master of Business (Information Systems), *Life and times of the Bizwest Portal* (2003) – Bachelor of Business Honours (Information Systems), *Fostering New Understandings into Social Responsibilities Encountered by Users of Modern Technology* (2000) – Master of Business (Government Business), *Why does Business use Visual Basic* (1997) – Master of Business (Computing), *The Need for a Representation System for Visual Basic Programs* (1996) – Master of Business (Computing), *A Study on Client/Server Computing in Distributed Processing* (1996) – MBA, *Business Computing Curriculum in Tertiary Education and Technological Changes in Industry* (1996) – Master of Business (Computing), *Data Visualisation and TQM Implementation* (1995) – MBA.

I have examined PhD and DBA theses from The University of Melbourne, Latrobe University, Queensland University of Technology, University of South Australia, RMIT University, University of Cape Town (South Africa) and Bharathiar University (India), and (masters-level) theses from RMIT, Latrobe, Deakin and Victoria University

## Research Grants

- **ARC APAI grant**, 2003-2006 (**Arthur Tatnall**, Stephen Burgess, Carmine Sellitto, Paul Darbyshire and Andrew Wenn). Topic: *The Adoption of Information and Communications Technologies by Rural General Practitioners: a Socio-Technical Analysis* with industry partner Central Highlands Division of General Practice (CHDGP)
- School of Information Systems (VU) Collaborative Research Scheme, 2004 (Tas Adam and **Arthur Tatnall**). Topic: *An Analysis of Infrastructure to Provide Support for the Implementation and Delivery of Learning through ICT for Students with Special Needs* – funding \$9,710
- School of Information Systems (VU) Collaborative Research Scheme, 2003 (Stephen Burgess, Andrew Wenn, **Arthur Tatnall** and Suzanne Bergin-Seers). Topic: *The Use of Information Systems by Small Business – an International Perspective* – funding \$7,658
- *Load Balancing on an Assembly Line* (1991-92). VU inter-campus funded research project with Robert Hinterding (Informatics, Footscray Campus) – funding \$5,000

## Awards

- Elected **Fellow of the Australian Computer Society** (FACS), May 2004
- The Australian Computer Society – **Murton Award** (1996) – for service to ACS members
- Victoria University Faculty of Business and Law **doctoral scholarship** (1998)
- Victoria University award for **Recognition of Research Grant Achievement** (2002)
- **Best Paper Awards** – with Jerzy Lepa (PhD student): 2<sup>nd</sup> International We-B Conference 2001: Best Paper Award (social issues) and 3<sup>rd</sup> International We-B Conference 2002: Best Paper Award

## Consultancies and Commercial Activities

In the late 1980s and 1990s before beginning to undertake as much research as I now do I was involved in a number of consultancies. Since working on and completing my PhD I have not followed this line of work as much as in the past. Consultancies with which I have been involved include:

**Business Computing Curriculum (Bachelor of Business) and support materials:** National Institute of Accountants (2006, 2007)

**IT Project Management training:** Australian Defence Industries (1996), Gas & Fuel Corporation (1995-96), Sunshine City Council (1994)

**Office Database Systems training and implementation:** Kestrel Personnel (1994), MERA (1990-1992), National ReadyMix Concrete Association (1991-1992), McDonnell Douglas (Australia) Pty Ltd (1989)

**Computer Education Research:** Acorn Computers (Australia) (1990), Life Be In It Education (1988-1989), LEGO (Australia) Pty Ltd and LEGO (Denmark) (1986)

**EDI (B-Bmailto:B@B) implementation:** Morgan's Supermarkets, Melton (1988-1989)

## Other Commercial Activities

- Editor-in-Chief, Heidelberg Press (from 2000)
- Managing Director / Principal Partner, Data Publishing Pty Ltd (from 1985)
- Consultancies and microcomputer training in project management and integrated packages (from 1988)
- Contract programmer (part-time), Seasen Software (1983-1985)

## Publications

### Research Books

1. **Tatnall, A.** (2007). *Innovation Translation in a University Curriculum*. Melbourne: Heidelberg Press.
2. **Tatnall, A.** (2006). *Curriculum Cycles in the History of Information Systems in Australia*. Melbourne, Heidelberg Press.

### Edited Research Books

3. **Tatnall, A.** (Ed.). (2007). *Encyclopaedia of Portal Technology and Applications*. Hershey, PA: Information Science Reference.
4. **Tatnall, A.**, Okamoto, T., & Visscher, A. J. (Eds.). (2007). *Knowledge Management for Educational Innovation*. New York: Springer.
5. **Tatnall, A.**, Thompson, J. B., & Edwards, H. (Eds.). (2007). *Education, Training and Lifelong Learning*. Laxenburg, Austria: IFIP.
6. **Tatnall, A.**, Ed. (2005). *Web Portals: the New Gateways to Internet Information and Services*. Hershey, PA, Idea Group Publishing.
7. **Tatnall, A.**, Osorio, J. and Visscher, A. J., Eds. (2005). *Information Technology and Educational Management in the Knowledge Society*. New York, Springer.
8. van Weert, T., **Tatnall, A.**, Eds. (2005). *Information and Communication Technology & Real-Life Learning: New education for the knowledge society*. New York, Springer.
9. Barta, B. Z., **Tatnall, A.** and Juliff, P., Eds. (1997). *The Place of Information Technology in Management and Business Education*. London, Chapman & Hall.

### Research Book Chapters (peer reviewed)

10. Adam, T. and **Tatnall, A.** (2008). Children with Special Needs as a Virtual Community. *Encyclopedia of Networked and Virtual Organizations*. Putnik, G. D. and Cunha, M. M. Hershey, PA, Information Science Reference. 1: 187-192.
11. Deering, P. and **Tatnall, A.** (2008). Adoption of ICT in an Australian Rural Division of General Practice. *Encyclopaedia of Healthcare Information Systems*. Wickramasinghe, N. and Geisler, E. Hershey, PA.
12. Lepa, J. and **Tatnall, A.** (2008). Older People, the Internet and Virtual Communities. *Encyclopedia of Networked and Virtual Organizations*. Putnik, G. D. and Cunha, M. M. Hershey, PA, Information Science Reference. 2: 1102-1107.
13. Davey, B., & **Tatnall, A.** (2007). The Paradox of Social Portals. In A. Tatnall (Ed.), *Encyclopaedia of Portal Technology and Applications* (Vol. 2, pp. 689-693). Hershey, PA: Information Science Reference.
14. Davey, B., & **Tatnall, A.** (2007). Research Knowledge Management can be Murder: University Research Management Systems. In Tatnall, A., Okamoto, T. & Visscher, A. J. (Eds.), *Knowledge Management for Educational Innovation* (pp. 19-25). New York: Springer.
15. **Tatnall, A.** (2007). The Ubiquitous Portal. In Tatnall, A. (Ed.), *Encyclopaedia of Portal Technology and Applications* (Vol. 2, pp. 1040-1044). Hershey, PA: Information Science Reference.
16. **Tatnall, A.** (2007). Innovation, Lifelong Learning and the ICT Professional. In Tatnall, A., Thompson, J. B & Edwards, H. (Eds.), *Education, Training and Lifelong Learning* (pp. 92-101). Laxenburg, Austria: IFIP.
17. **Tatnall, A.**, & Pliaskin, A. (2007). The Demise of a Business-to-Business Portal. In Radaideh, M. A. & Al-Ameed, H. (Eds.), *Architecture of Reliable Web Applications Software* (pp. 147-171). Hershey, PA: Idea Group Publishing.
18. Tatnall, C., & **Tatnall, A.** (2007). Using Educational Management Systems to Enhance Teaching and Learning in the Classroom: an Investigative Study. In Tatnall, A., Okamoto, T. & Visscher, A. J. (Eds.), *Knowledge Management for Educational Innovation* (pp. 75-82). New York: Springer.
19. **Tatnall, A.**, & Thompson, J. B. (2007). The IFIP Portal. In Tatnall, A. (Ed.), *Encyclopaedia of Portal Technology and Applications* (Vol. 1, pp. 469-475). Hershey, PA: Information Science Reference.

20. **Tatnall, A.** (2006). Web Portal Gateways. *Encyclopedia of E-Commerce, E-Government and Mobile Commerce*. Khosrow-Pour, M. Hershey, PA, Idea Group Publishing: 1217-1221.
21. **Tatnall, A.** and Burgess, S. (2006). Innovation Translation and E-Commerce in SMEs. *Encyclopedia of E-Commerce, E-Government and Mobile Commerce*. Khosrow-Pour, M. Hershey, PA, Idea Group Reference: 631-635.
22. **Tatnall, A.,** Burgess, S. and Singh, M. (2006). Small Business and Regional Portals in Australia. *Encyclopedia of E-Commerce, E-Government and Mobile Commerce*. Khosrow-Pour, M. Hershey, PA, Idea Group Reference: 1016-1021.
23. **Tatnall, A.** and Davey, B. (2006). Early Computer Awareness Courses in Australian Secondary Schools: Curricula from the late 1970s and early 1980s. *History of Computing and Education 2*. Impagliazzo, J. New York, Springer: 107-116.
24. **Tatnall, A.** (2005). In Real-Life Learning, What is Meant by 'Real'? *Information and Communication Technologies and Real-Life Learning - New Education for the Knowledge Society*. van Weert, T. and Tatnall, A. New York, Springer/IFIP: 143-150.
25. **Tatnall, A.** (2005). Portals, Portals Everywhere ... *Web Portals: the New Gateways to Internet Information and Services*. Tatnall, A. Hershey, PA, Idea Group Publishing: 1-14.
26. **Tatnall, A.** (2005). To Adopt or Not to Adopt Computer-Based School Management Systems? An ITEM Research Agenda. *Information Technology and Educational Management in the Knowledge Society*. Tatnall, A., Visscher, A. J. and Osorio, J. New York, Springer: 199-207
27. **Tatnall, A.** (2005). Modelling Technological Change in Small Business. *Encyclopaedia of Information Science and Technology*. Khosrow-Pour, M. Hershey, PA, Idea Group Publishing.
28. **Tatnall, A.** (2005). Actor-Network Theory in Information Systems Research. *Encyclopaedia of Information Science and Technology*. Khosrow-Pour, M. Hershey, PA, Idea Group Publishing: 42-46.
29. **Tatnall, A.** and Burgess, S. (2005). Actor-Network Theory and Adoption of E-Commerce in SMEs. *Encyclopaedia of Information Science and Technology*. Khosrow-Pour, M. Hershey, PA, Idea Group Publishing: 38-41.
30. **Tatnall, A.** and Davey, B. (2005). Future Directions in ITEM Research. *Information Technology and Educational Management in the Knowledge Society*. Tatnall, A., Visscher, A. J. and Osorio, J. New York, Springer: 209-217.
31. **Tatnall, A.** and Davey, B. (2005). A New Spider on the Web: Modelling the Adoption of Web-Based Training. *E-Training Practices for Professional Organizations*. Nicholson, P., Thompson, J. B., Ruohonen, M. and Multisilta, J. Assinippi Park, Massachusetts, Kluwer Academic Publishers / IFIP: 307-314.
32. **Tatnall, A.** and Davey, B. (2005). Ecological Models of Information Systems Curriculum. *Encyclopaedia of Information Science and Technology*. Khosrow-Pour, M. Hershey, PA, Idea Group Publishing: 946-950.
33. Davey, B. and **Tatnall, A.** (2005). A Better e-Train: Program Quality Assurance and University E-Training. *E-Training Practices for Professional Organizations*. Nicholson, P., Thompson, J. B., Ruohonen, M. and Multisilta, J. Assinippi Park, Massachusetts, Kluwer Academic Publishers: 197-204.
34. Davey, B. and **Tatnall, A.** (2005). Educational Management Systems and the Tutorial Class. *Information Technology and Educational Management in the Knowledge Society*. Tatnall, A., Visscher, A. J. and Osorio, J. New York, Springer: 131-140.
35. Morel, R., **Tatnall, A.**, Ketamo, H., Lainema, T., Koivisto, J. and Tatnall, B. (2005). Mobility and Education. *E-Training Practices for Professional Organizations*. Nicholson, P., Thompson, J. B., Ruohonen, M. and Multisilta, J. Assinippi Park, Massachusetts, Kluwer Academic Publishers / IFIP: 45-47.
36. Pliaskin, A. and **Tatnall, A.** (2005). Developing a Portal to Build a Business Community. *Web Portals: The New Gateways to Internet Information and Services*. Tatnall, A. Hershey, PA, Idea Group Publishing: 335-348.
37. **Tatnall, A.** and Burgess, S. (2004). Using Actor-Network Theory to Identify Factors Affecting the Adoption of E-Commerce in SMEs. *E-Business: Innovation and Change Management*. Singh, M. and Waddell, D. Hershey, PA, Idea Group Publishing: 152-169.
38. **Tatnall, A.,** Burgess, S. and Singh, M. (2004). Community and Regional Portals in Australia: a Role to Play for Small Businesses? *Electronic Commerce in Small to Medium Enterprises: Frameworks, Issues and Implications*. Al Quirim, N. Hershey, PA, Idea Group Publishing: 307-323.
39. **Tatnall, A.,** Everitt, P., Wenn, A., Burgess, S., Sellitto, C. and Darbyshire, P. (2004). A Study of the Adoption of Information and Communications Technologies by Rural General Practitioners in Australia. *Information Systems: Exploring Applications in Business and Government*. Hunter, M. G. and Dhanda, K. K. Washington, DC, The Information Institute: 232-253.
40. **Tatnall, A.** and Davey, B. (2004). Streams in the History of Computer Education in Australia. *History of Computing in Education*. Impagliazzo, J. and Lee, J. A. N. Assinippi Park, Massachusetts, Kluwer Academic Publishers / IFIP: 83-90.

41. Lepa, J. and **Tatnall, A.** (2004). Portal for Older People in Regional Areas: The GreyPath Virtual Community. *Using Community Informatics to Transform Regions*. Marshall, S., Taylor, W. and Xinghuo, Y. Hershey, PA, Idea Group Publishing: 209-222.
42. **Tatnall, A.** and Pitman, A. (2003). Information Technology and Control in Educational Management. *Management of Education in the Information Age: The Role of ICT*. Selwood, I., Fung, A. C. W. and O'Mahony, C. D. Assinippi Park, Massachusetts, Kluwer Academic Publishers: 73-82.
43. **Tatnall, A.** and Davey, B. (2003). Modelling the Adoption of Web-Based Mobile Learning - an Innovation Translation Approach. *Advances in Web-Based Learning*. Zhou, W., Nicholson, P., Corbitt, B. and Fong, J. Berlin, Springer Verlag. LNCS 2783: 433-441.
44. Davey, B. and **Tatnall, A.** (2003). Involving the Academic: A Test for Effective University ITEM Systems. *Management of Education in the Information Age: The Role of ICT*. Selwood, I., Fung, A. C. W. and O'Mahony, C. D. Assinippi Park, Massachusetts, Kluwer Academic Publishers: 83-92.
45. Davey, B. and **Tatnall, A.** (2003). Improving Distance Education through Program Quality Assurance. *Quality Education @ a Distance*. Davies, G. and Stacey, E. Assinippi Park, MA, Kluwer Academic Publishers: 239-246.
46. **Tatnall, A.** (2002). Actor-Network Theory as a Socio-Technical Approach to Information Systems Research. *Socio-Technical and Human Cognition Elements of Information Systems*. Clarke, S., Coakes, E., Hunter, M. G. and Wenn, A. Hershey, PA, Information Science Publishing: 266-283.
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